

Social Worker

Join Our Team and Grow Your Career

Do you want to advance your career? UBMD Pediatrics is seeking our next valued employee. If you are ready to take the next step in your career, UBMD Pediatrics is the place for you. We offer a competitive salary, comprehensive benefits, and a strong commitment to work-life balance. This is a chance you don't want to miss!!! UBMD Pediatrics is committed to providing excellent care for children and building strong relationships with families. We're looking for an enthusiastic Social Worker to join our team and make a difference in the lives of our patients.

About UBMD Pediatrics

UBMD Pediatrics is one of 18 practice plans within UBMD Physicians' Group, the single largest medical group in Western New York. We provide premier health care to infants, children, adolescents and adults. In addition to primary care pediatrics, we have 18 pediatric subspecialties. Our physicians make up the academic teaching faculty within the Department of Pediatrics at the Jacobs School of Medicine and Biomedical Sciences at the University of Buffalo and at Oishei Children's Hospital. For more information regarding UBMD Pediatrics, please visit www.UBMDPediatrics.com.

Why You'll Love Working Here

- **Be part of a team:** We are dedicated to providing exceptional care and fostering a supportive, collaborative work environment.
- **Make a difference:** You'll play a vital role in shaping patient experiences and supporting their health journey.
- **Work-life balance:** Enjoy a generous PTO plan, no weekends or holidays, Flexible hours and pre-scheduled hybrid work options.

General Summary: This position is responsible for assessing the psychosocial needs of patients, families, and significant others; providing professional counseling, case management, and discharge planning services as indicated. Services are provided in accordance with professional standards and in consultation and/or collaboration with the multi-disciplinary health care team, as warranted, to assist and encourage patients, families, and significant others to utilize medical care constructively to assure the achievement of an optimal level of functioning in all patient care settings in the community, as well as alternate levels of care.

Essential Job Responsibilities:

- **Counseling and Case Management:** Responsible for own decisions and expertise in the counseling process. Ensure proper linkages for support and identified needs for ongoing patient care.
- **Team Collaboration:** Work effectively in a team environment with other caregivers. Meet or exceed productivity standards as set by the department.

- **Psychosocial Assessment:** Complete assessments of psychosocial needs, considering age, cultural concerns, spiritual beliefs, and special needs, to determine appropriate services and treatment plans.
- **Ongoing Counseling:** Provide ongoing professional counseling (individual, family, and group) and case management services as indicated, facilitated by ongoing reassessment to determine evolving needs in the hospital and community.
- **Care Planning:** Participate in multi-disciplinary care planning, including interpretation of psychosocial needs assessments/reassessments. Complete lethality assessments and screenings for psychiatric/psychological consults as indicated.
- **Education:** Provide ongoing education to patients, families, and significant others related to psychosocial, medical, and associated needs, in support of and in collaboration with the multi-disciplinary team.
- **Documentation:** Document case activity per department documentation policy, including assessment, intervention, reassessment, discharge and aftercare planning, patient/family education, linkage and referral, and all other relevant case activity.
- **Resource Evaluation:** Evaluate UBMD Pediatrics and community resources and facilitate utilization of these resources by linking patients, families, and significant others to public and private agencies to meet identified needs for ongoing care, resources, and support in the community.
- **Advocacy:** Advocate for patients, families, and significant others, including assistance in the development of self-advocacy skills and maximization of a patient's level of independence and improvement of their overall quality of life.
- **Specialty Programs:** Demonstrate understanding and knowledge of specialty disease programs and associated special needs of patients, families, and significant others, and adhere to program policies and mandates.
- **Community Agencies:** Assume responsibility for familiarity with nursing homes, sub-acute units, rehabilitation centers, domiciliary facilities, and other home care and community agencies.
- **Financial Assistance:** Provide information and referral to assist patients, families, and significant others with financial issues associated with hospitalization, illness, ongoing medical care, and continued care/services in the community.
- **Support to Staff:** Provide ongoing formal and informal support to administrative, medical, and other staff. Develop and maintain positive working relationships with staff throughout UBMD Pediatrics, as well as with public and private community agency personnel.
- **Committee Participation:** Participate in committees and assist on projects involving UBMD Pediatrics and in the community as indicated. Participate in continuing professional education: attend seminars, in-services, and conferences; and comply with department requirements for supervision.
- **Professional Development:** Maintain active membership in professional organizations, and develop and deliver in-service programs for department staff, professional organizations, and community groups as indicated.
- **Meeting Attendance:** Assume responsibility for staff meeting attendance and for content of posted and circulated information.
- **Statistics and Reports:** Maintain and assure timely submission of accurate statistics and reports.

- **Compliance:** Comply with Federal, State, and any regulatory agency requirements, UBMD Pediatrics departmental policies, professional standards, and procedures including those that apply to professional conduct, documentation, standardized abbreviations, confidentiality, case activity, infection control, and safety.
- **Coverage and On-Call:** Provide coverage for other social work staff as directed.. Participate in the orientation of new hires. Assume responsibility for social work students. Demonstrate awareness and understanding of cultural diversity in daily activities.
- **Continuous Quality Improvement (CQI):** Participate in the CQI process and employ CQI principles in daily activities.
- **Professional Literature:** Assure familiarity with current professional literature related to Medical Social Work, Case Management, and related specialty programs.
- **Other Duties:** Perform other related duties as assigned by authorized personnel or as required to meet emergencies.
- **Liaison and Education:** Act as a liaison between families and schools. Help families develop 504 plans. Participate in the education of school nurses.

Education

Requires a Master's Degree in Social Work.

Experience

A minimum of two years' experience in a related field and healthcare setting is a plus.

Knowledge, Skills & Abilities

- **Healthcare Knowledge:** Knowledge of the healthcare field; medical practice clinical and administrative systems, departments, and practices, including clinic financial policies and reimbursement payment requirements.
- **Counseling and Conflict Resolution:** Knowledge of counseling, conflict resolution, and customer service principles and applications.
- **Research Methods:** Knowledge of research methods to identify issues and clarify policies. Understanding of medical terminology. Familiarity with community resources.
- **Data Analysis:** Skill in analyzing data, policies, and requirements and in preparing objective, comprehensive reports using computers for both research and reporting.
- **Problem-Solving:** Skill in defusing tense situations through diplomatic problem-solving.
- **Balancing Needs:** Skill in effectively balancing the needs of the clinic with the needs of the patient with a minimum of tension.
- **Communication:** Ability to communicate effectively with patients, staff, and external contacts via phone, in person, and through well-written reports.
- **Leadership:** Ability to demonstrate leadership within the medical practice to resolve immediate and long-term patient concerns.
- **Relationship Building:** Ability to establish and maintain effective relationships with a wide variety of people.

Benefits Package Details

With a competitive salary, comprehensive benefits, and a strong commitment to work-life balance, this is an opportunity you won't want to miss. When you join UBMD Pediatrics as a contributing member of our team, you can expect to receive:

- **Healthcare Benefits:** Includes comprehensive Medical, dental, and vision insurance for you to choose from.
- **Robust Benefits:** 401(k) with employer contribution. Disability insurance, Employee assistance program, Flexible spending account, Health savings account, Life insurance.
- **Paid Time Off (PTO):** Generous Paid Time Off package
- **Work-Life Balance**
- **Professional Growth:** Opportunities for advancement and professional development in a supportive environment.

Where We Work:

Our new building is located in the heart of the Buffalo Niagara Medical Campus. We have access to secure and safe ramp parking as well as street parking, convenient access to nearby Allen/Medical Campus metro station as well as NFTA bus routes, park-and-ride, and easy highway access.

Ready to Make a Difference?

We invite you to submit your application, including a resume and cover letter highlighting your skills and passion for patient care. Join UBMD Pediatrics and be a part of a team that makes a difference in the lives of children and families every day.

* The pay range shown is an estimate of possible base compensation that may be given to a qualified applicant at the time of posting. When setting pay, various factors will be taken into account such as but not limited to location, specialty, service line, years of relevant experience, education, professional credentials, internal equity, and budget.

Job Type: Part-time

Pay: \$33,000.00 per year

Expected hours: 22.5 per week

Benefits:

- 401(k)
- Dental insurance
- Employee assistance program
- Flexible spending account
- Health insurance



- Health savings account
- Life insurance
- Paid time off
- Parental leave
- Professional development assistance
- Retirement plan
- Vision insurance

Medical Specialty:

- Pediatrics

Schedule:

- Monday to Friday

Work Location: In person

How to Apply: Please submit your resume and a cover letter outlining your suitability for the role to dhall@upa.chob.edu

UBMD Pediatrics is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.